

## Returns & Exchanges Policy

### Satisfaction Guarantee

We hope that you will be delighted with all the goods you receive. However, if for any reason you are dissatisfied, simply contact us to arrange returning the items in an unused and resaleable condition within seven working days after receipt for an exchange no questions asked. Please note that in these cases we do not reimburse return postage cost. If you should choose an exchange a charge will be added for the re-delivery. This does not affect your consumer rights. In the unlikely event that any of your goods arrive damaged or faulty we will arrange a refund or replacement for you, and reimburse the cost of returning the item if we have requested it back.

We're committed to making sure you get the full great experience.

That's great quality and even better prices for you!

We will gladly exchange or refund any item purchased from Kabtt Stationery Supply provided that:

You have a valid proof of purchase in the form of the original receipt. It is within 7 days of purchase

The original price ticket is still attached

The item is unworn and unused

For hygiene reasons, we are unable to exchange/refund jewelry. Underwear, swimwear or body suits.

If you have any questions on the returns procedure or you are not entirely satisfied with the service which you have received, please contact us on. Phone: 066 442 7214 or email: [shop@kabtt.co.za](mailto:shop@kabtt.co.za)