

Shipping & Delivery

Shipping within the ZA

Free domestic door to door delivery is offered on order values of R600.00 or more including VAT (South Africa only).

Orders are usually delivered within 5-10 working days from receipt of payment. Due to unforeseen circumstances beyond Kitsch Kool Properties t/a Big Blue or our nominated couriers control, certain orders may take longer than the "usual" 5-10 working days for delivery, if this is the case we will do everything in our power to rectify the situation as soon as possible.

Orders below R600.00 including VAT will be charged R80.00 for delivery. (South Africa only).

We will nominate a delivery option for you, where possible we will always use a courier, however due to some area locations not being serviced by a nominated courier it is easier to use the post office service. If however you require a courier delivery please advise us whilst placing your order.

A confirmation email will be sent once your order has been received and processed. A second confirmation email will be sent once your items have been paid for in full and dispatched, also contained in this email will be the nominated courier's tracking number with which you can track your parcel.